

Wireless Modem Quick Start

Before software setup, please confirm the following:


1. Get a SIM card with HSDPA/HSUPA/HSPA/EDGE/GPRS data business with balance available
2. Make sure the network signal is good enough
3. If there is firewall block the software installation, please help to pass though it

1. Modem Setup

Insert the SIM Card into the Modem's SIM Card Slot
Inset Modem into the Laptop or PC

2. Software Installation

After a few moments, the laptop or PC should automatically detect and install the Software.
(Notes: If the laptop or PC cannot auto-play, please double-click "My Computer", and then

double-click  Modem (H:) to install the software. Or right-click it to open it, then click "StartModem.exe" to install the software.



Follow the steps to finish the installation.

Be patient when installing, selecting according to the indications. This process should take a few minutes. When the Figure (1) pop-up screen, please click "Continue Anyway" to go on till "Finish".

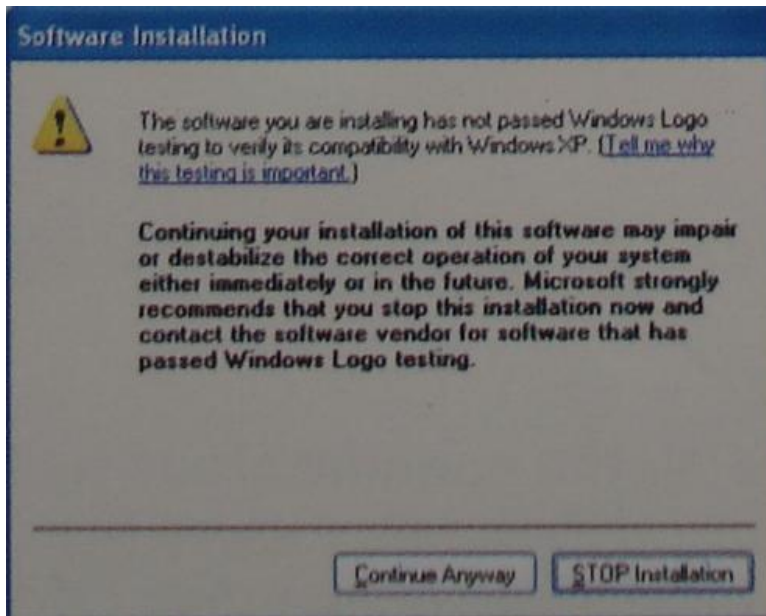


Figure (1)



A new icon will appear on the computer desktop after installation.

The PC will automatically search and install the driver after software installation for the first time.

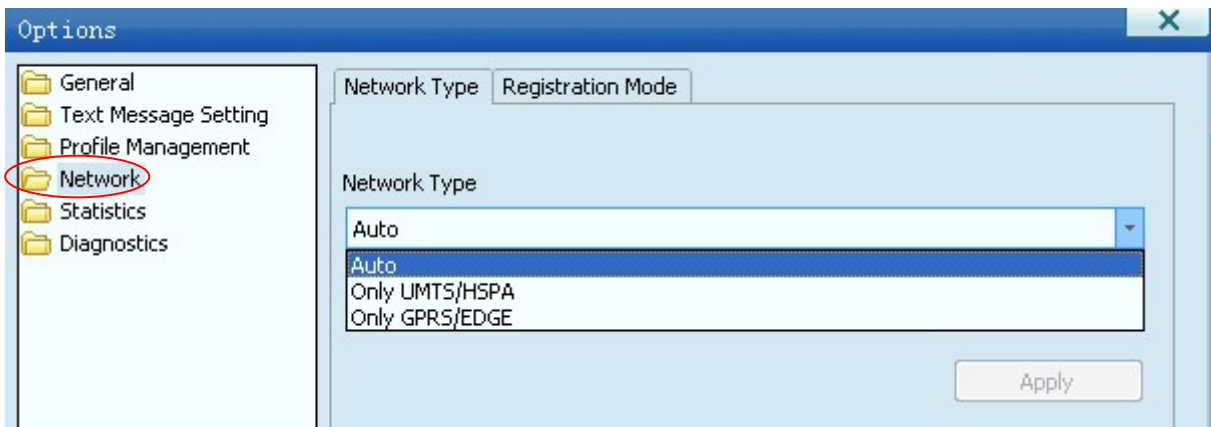
3. Internet Connection



Double-click on the icon and then click “Show Menu Button”, and select “Options”



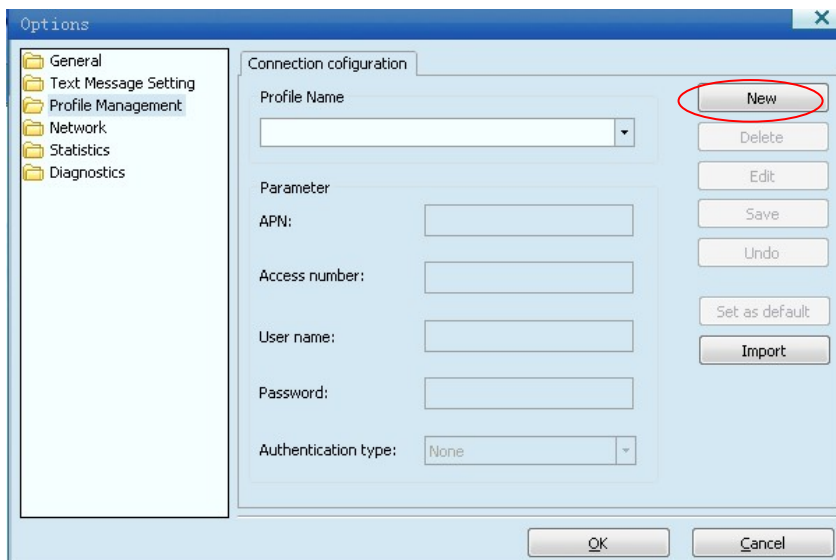
Select “Network”, and choose the correct network Type. Normally please select “Auto”, and click “Apply” button, and “OK” button to save. Then the modem will automatically search the networks and register on the networks.



Select “Connection Profile...”



Select the existed Profile Name or create a new while click “New” button.



For example of China Mobile GPRS networks.

Profile Name: please input as you want

APN: cmnet

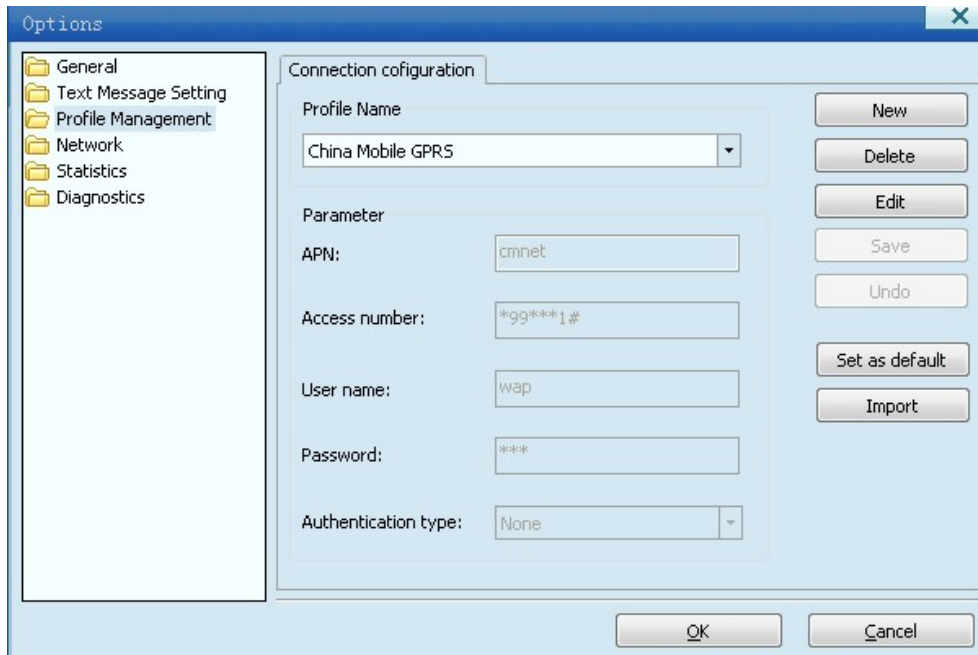
Access number: *99***1#

User name: wap

Password: wap

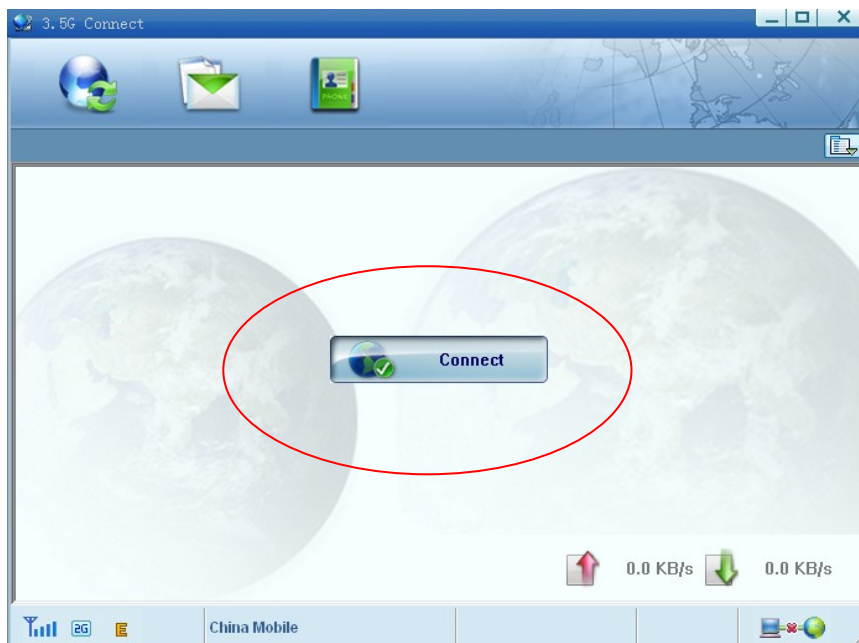
Authentication type: None

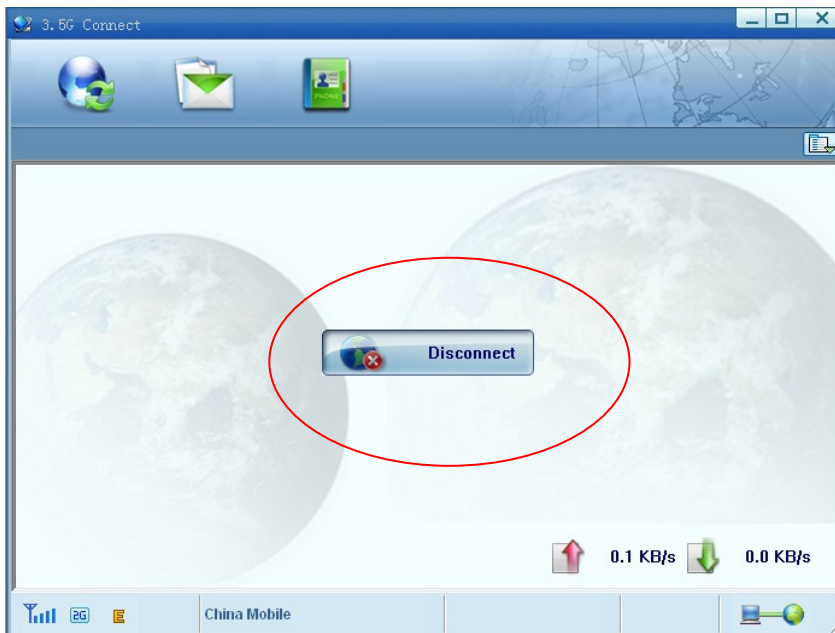
The parameters in red are from the sim card or network provider. Different network provider takes different value.



Save it after input. You can “Set as default”, then next time no need configuration.

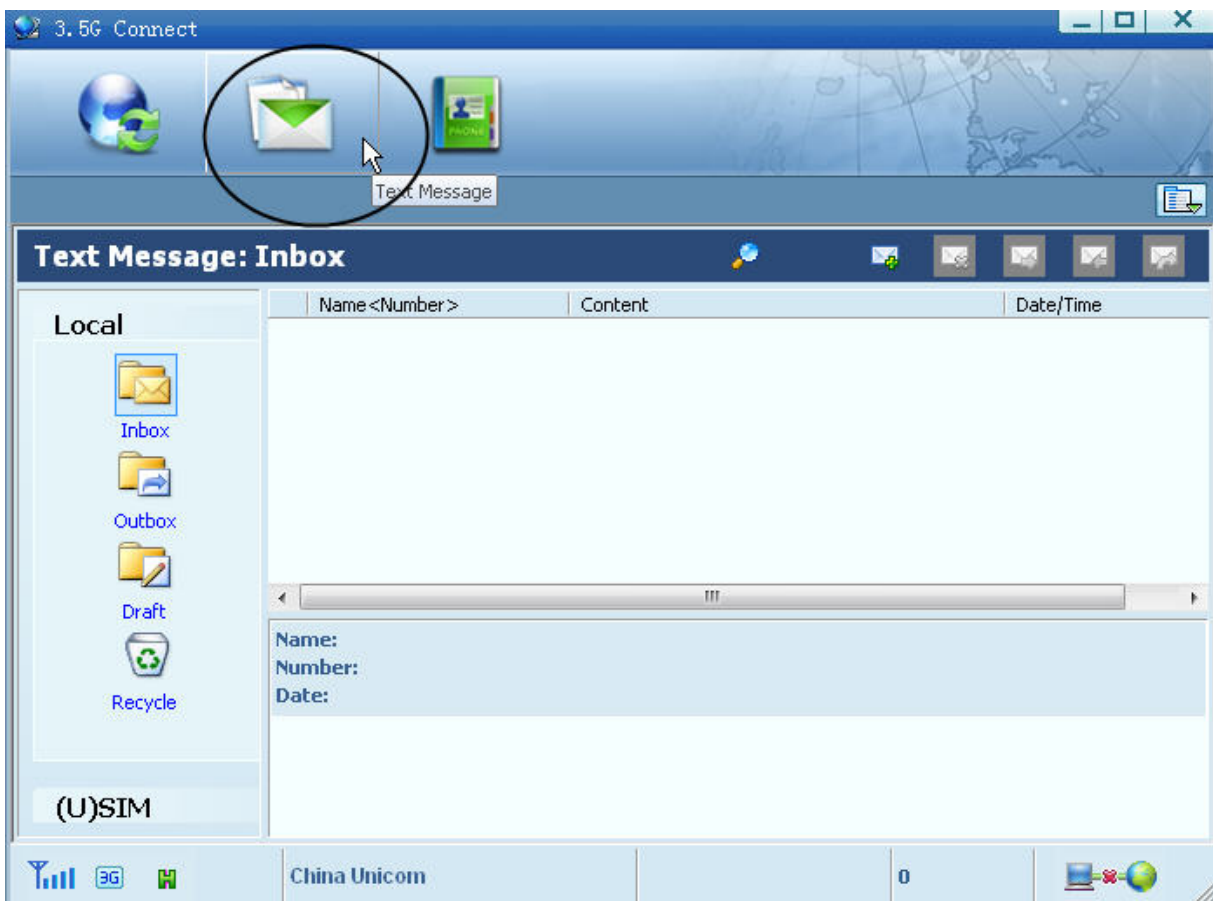
Click “Connect” button to dialup to the internet. And click “Disconnect” button once you finish internet.



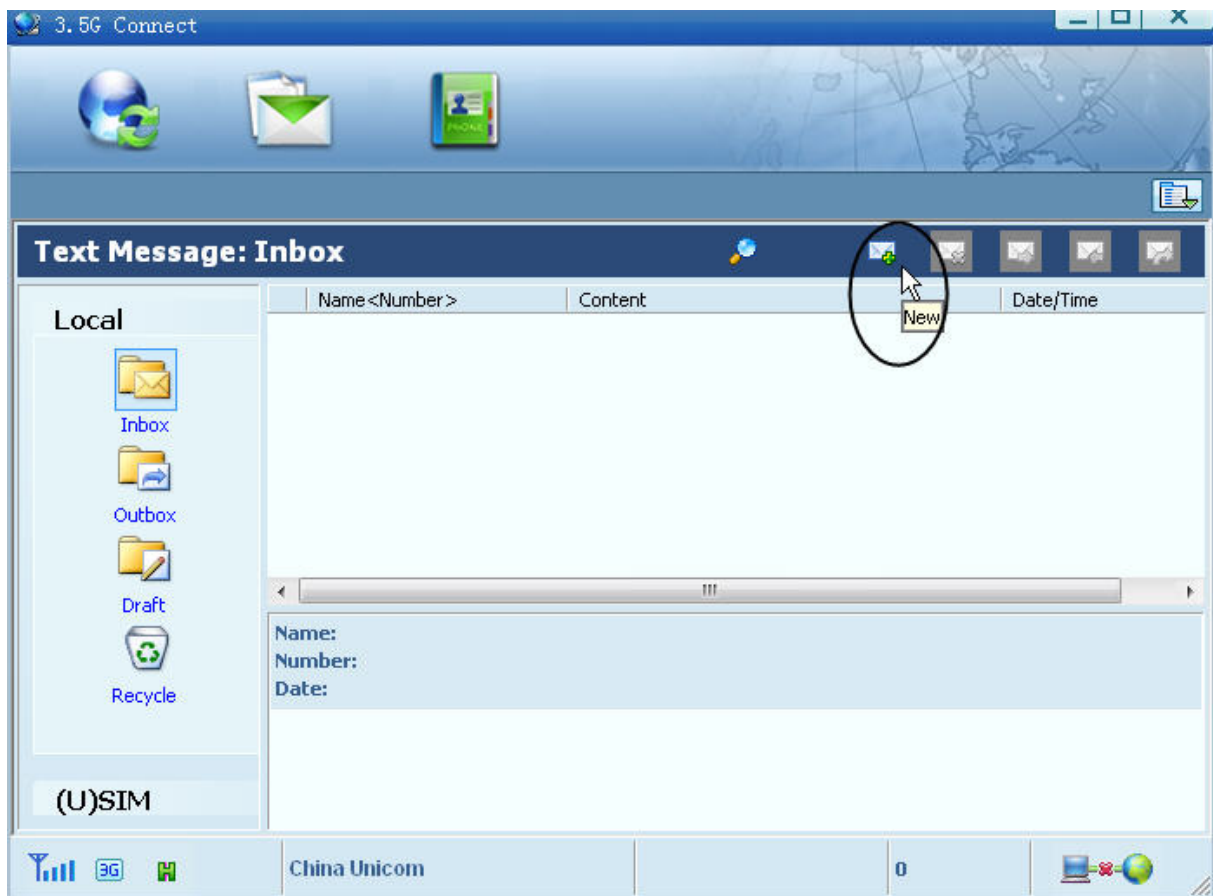


4. Text

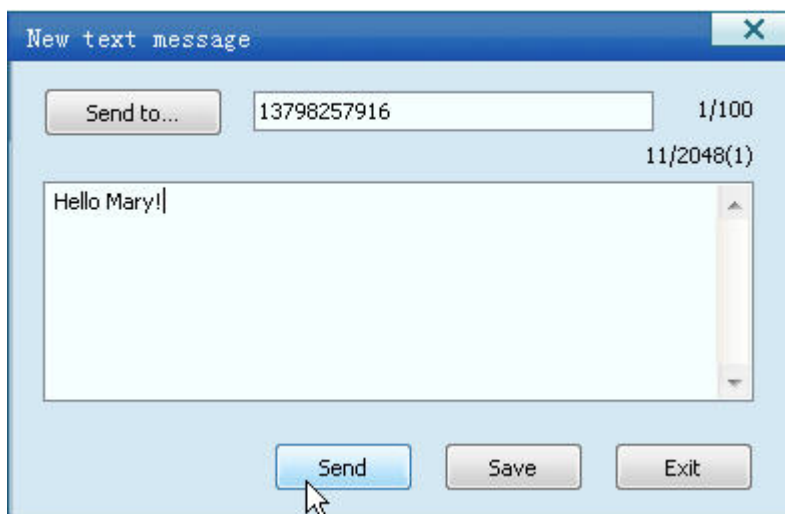
Click "Text" button,



You can click "New" to create a text message.

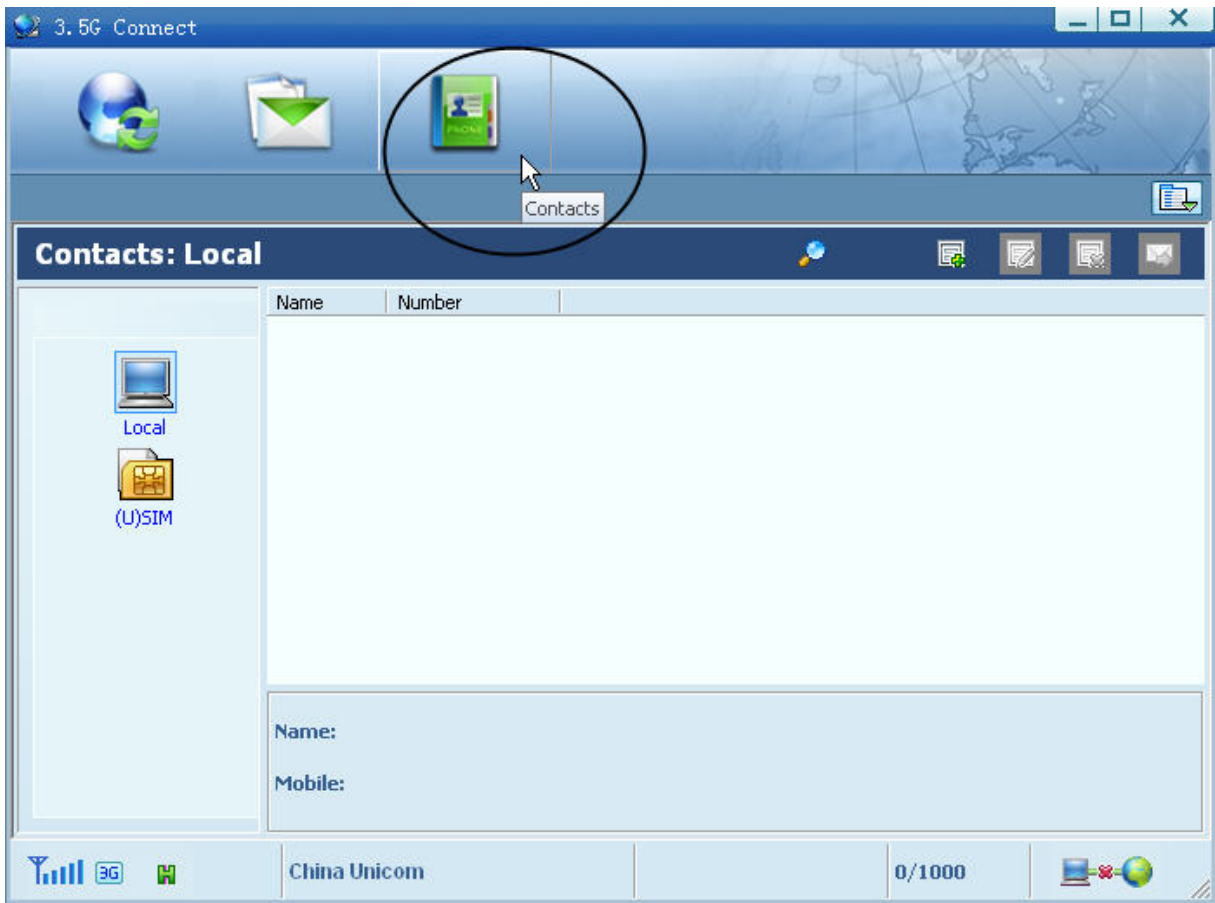


Input the phone number you want to send to and content, then "send".

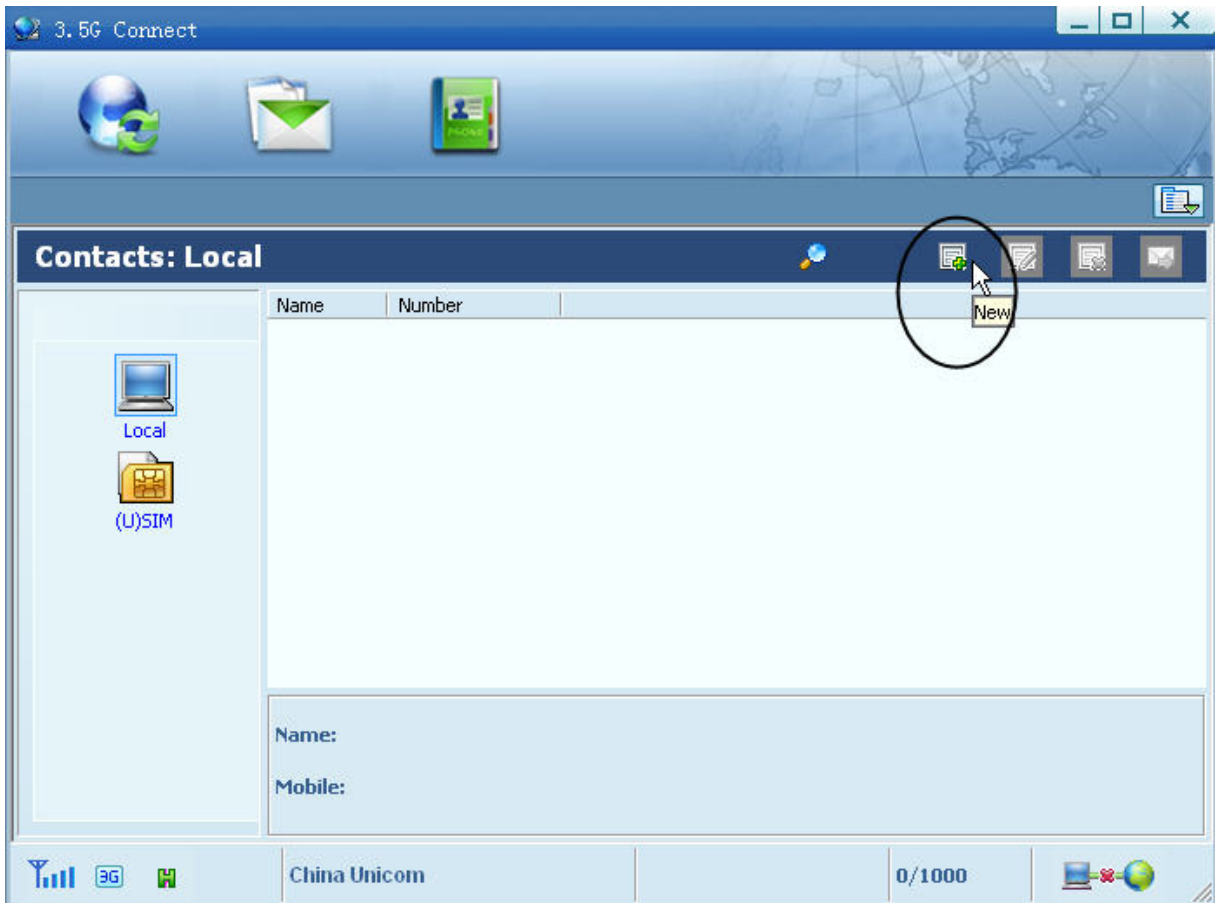


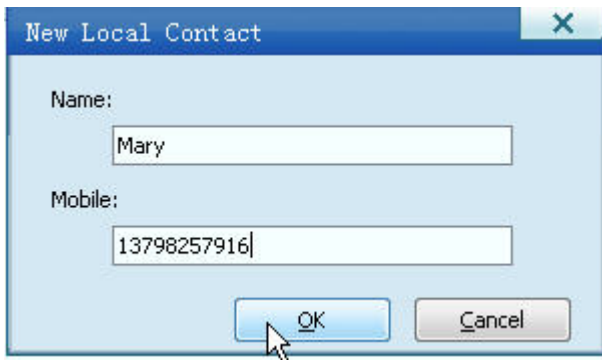
5. Contacts

Click "Contacts",



Click "New" to create a new contacts.

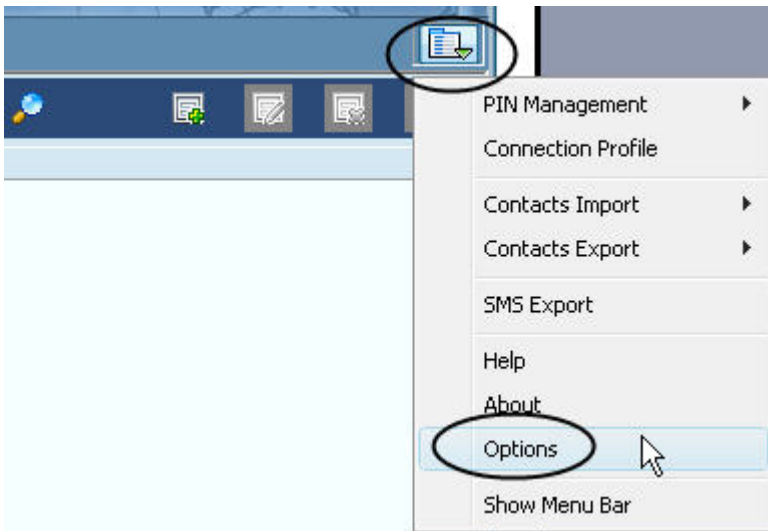




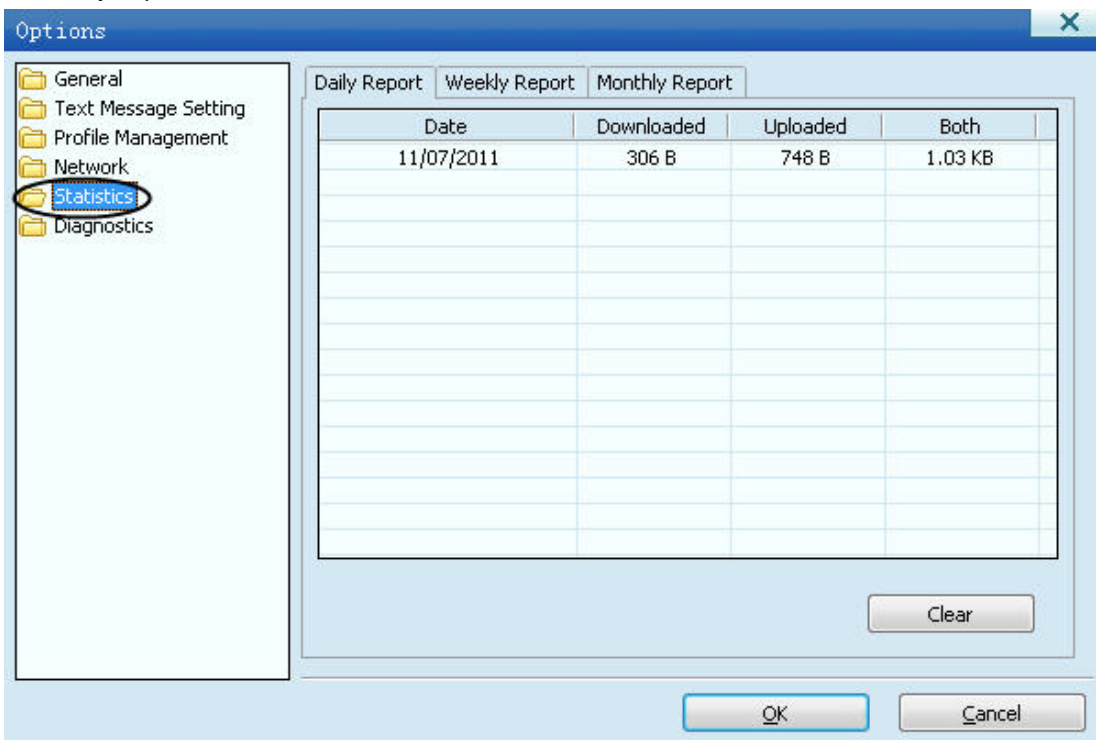
Input the Name and Mobile number, and “OK” to save it.

6. Statistics.

“Show Menu” – “Options”

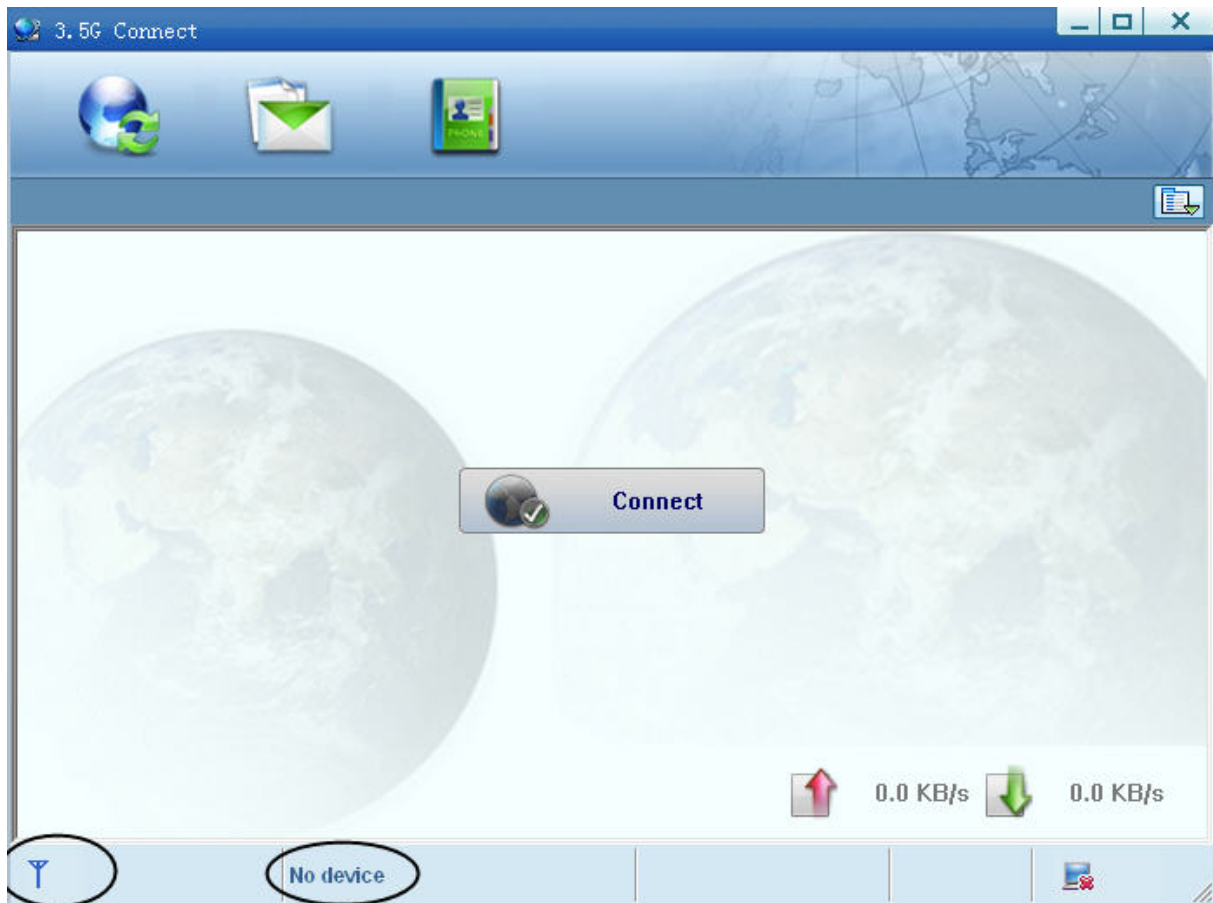


Click “Statistics”, it will show the report. You can choose “Daily Report”, “Weekly Report” and “Monthly report”



7. FAQ

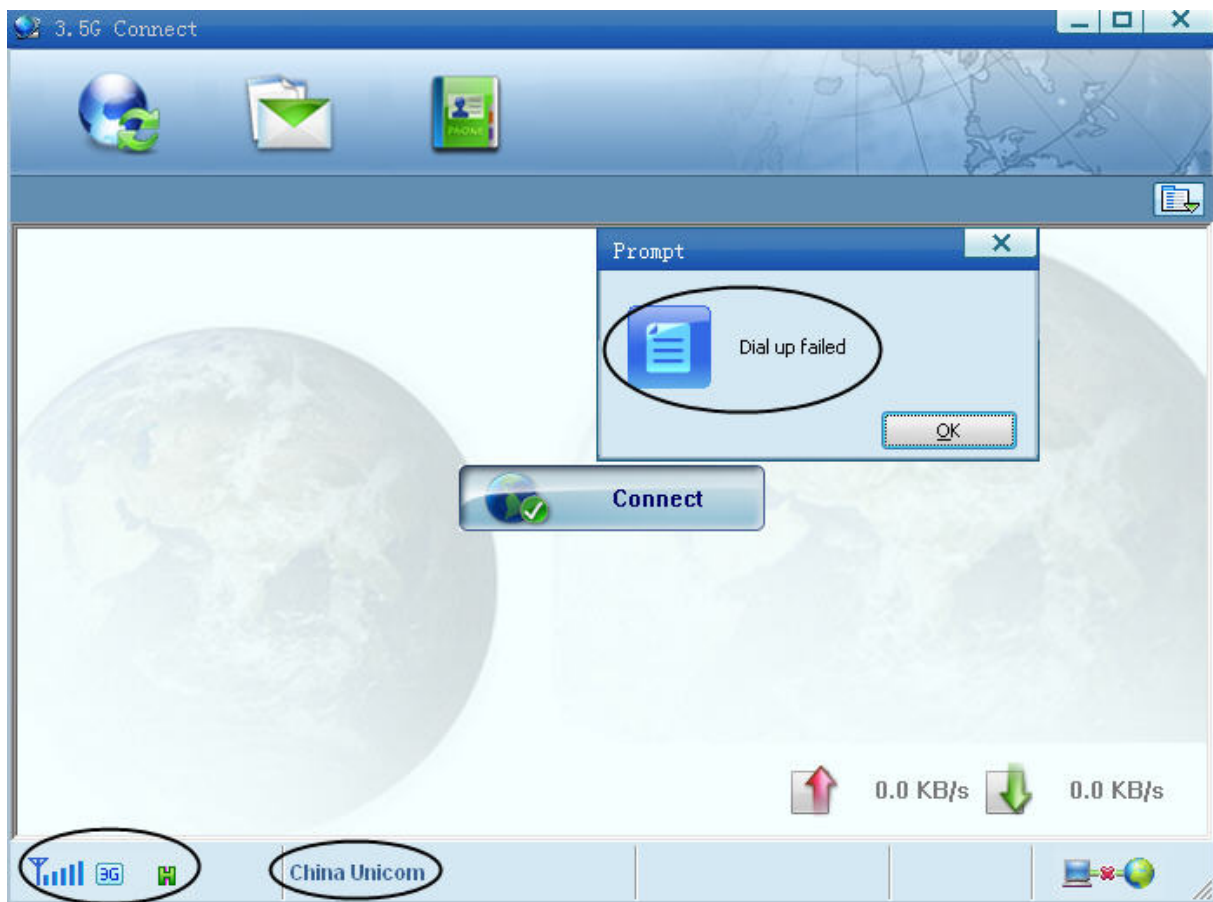
7.1 No signal or No device.



Issue: Modem doesn't get signal or display "No device".

Solution: Check the USB modem is right insert into the PC. Check the sim card if it's working. You can put the sim card into other modem or device to confirm.

7.2 Dial up failed



Issue: Modem can get signal with the sim card. But always display “Dial up failed” when we try to connect.

Solution 1: confirm if sim card has enough balance.

Solution 2: confirm if the APN parameters are right set.